

QUESTIONNAIRE FOR EMPANELLED AGENCIES
NEWSPAPERS/PUBLICATIONS, TV/RADIO CHANNELS, AV
PRODUCERS, PRINTERS,
OUTDOOR AGENCIES
ON
THEIR EXPECTATIONS FROM DAVP

(Please email your answers to rajeevk.jain@nic.in or send by post/ by hand to Room No 540, Soochana Bhawan, CGO Complex, New Delhi by 6.8.2010)

- 1. Do you think that information concerning provisions/rules/regulations/procedures regarding your empanelment/ rate renewal with DAVP is available on the website of DAVP?**

- 2. Do you find the information sufficient to file your papers for empanelment /rate renewals? If not, what are the shortcomings in the information provided?**

- 3. Do you think that the status of your application regarding empanelment/rate renewal is available and communicated on a regular basis? If not, what are your expectations in this regard?**

- 4. Do you think that the information provided on the website, you still require the services of a third party for filing your papers for empanelment/rate renewal? If yes, what are the services you are availing from such third party?**

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9. Do you think that the time taken by DAVP in clearing your bills is satisfactory? If not, your comments.

10. Do you think that payment system adopted by DAVP is transparent and efficient? If not, your comments.

11. Do you think that the time taken in replying to your queries regarding billing is satisfactory? If not, what reasonable time limit would you like to suggest?